

CONFIGURING THE QLIK INSIGHT BOT MONITORING APPLICATION



Qlik 
Insight  Bot

Qlik Insight Bot™

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Introduction

QIB Monitoring app is a Qlik Sense app which gives you detailed statistics of the usage of the bot. You will be able to analyze what types of questions are being asked and how many of them are being answered. Also, you will be able to see the user's engagement with Qlik Insight Bot.

The purpose of this document is to guide you how to configure QIB Monitoring Qlik Sense application.

Prerequisites

1. The Qlik Sense Extension bundle must be installed in order to render visualizations properly.
2. Log Configuration should be enabled from the Configuration Application to get the proper insights in the application since most are based on those logs.

In the Qlik Sense application

Once the QIB Monitoring app is available to you, configure it as follows.

Access to the QIB Monitoring app is set in the Qlik Management Console (QMC).

1. Open the QIB Monitoring app.
2. Open **Data Load Editor**.
3. Change the path of **QIB Log Analyzer** data connection.
The path of logs should be pointing to the log folder of Qlik Insight Bot. By default, it is **C:\ProgramData\Qlik Insight Bot\Logs**.
Note: If the Qlik Insight Bot and Qlik Sense are installed on different machines, provide the network path e.g. \\IP\Qlik Insight Bot. A folder "C:\ProgramData\Qlik Insight Bot" on Qlik Insight Bot machine must be shared to the service user that runs the Qlik Sense services.
4. Change the path of **QIB Questions Log Analyzer** data connection.
The path of the questions logs is configured under **Log Configuration, Other** in the Qlik Insight Bot configuration application. If the path is not changed, it will be the same as the Qlik Insight Bot Logs.
5. Go to the **Main** tab in the script section.
6. Change the value for **vRoot** and **vQuestionRoot** variable with the updated connection name of **QIB Log Analyzer** and **QIB Questions Log Analyzer** data connection respectively.

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